



Category 7: Patient Observation

OPTIONAL **7.8 General**

Clients are made aware of Fear Free tools and techniques.

Practice must achieve **both** bullets indicated below to attain 80 points:

- Fear Free efforts are communicated throughout the practice visit
- Fear Free tools are accessible throughout the exam experience

Equipment and Supplies

May include but are not limited to:

- Fear Free client brochures
- Fear Free client-specific handouts
- Fear Free veterinary resources handouts
- Fear Free Happy Home information

Examples and Compliance Paths

See above

Scoring

Observational