



Category 7: Patient Observation

OPTIONAL

7.6 Inpatient Procedures

Staff show knowledge of and/or demonstrate appropriate use of calming protocol and products that reduce FAS for in-patient procedures.

Practice must achieve **all three (3)** of the following bullets to attain 90 points.

- Staff demonstrate use of calming techniques and products during commonly performed procedures
- Staff demonstrate use of appropriate demeanor when in the presence of hospitalized patients
- If during a procedure a rise in FAS is noted due to staff abilities, steps are taken to reduce FAS by employing a more experienced staff member to complete that procedure

Equipment and Supplies

May include but are not limited to:

- High-value treats and/or other distractors
- Compression garments

Examples and Compliance Paths

Staff show knowledge of and/or demonstrate appropriate use of calming protocol and products that reduce FAS during in-patient procedures, such as the following:

- IV placement and removal
- Lidocaine cream or gel
- Adhesive remover (e.g. mineral oil, adhesive and bandage remover products)
- Radiology
- Sample collection
- Surgical preparation and recovery
- Other commonly performed procedures

Scoring

Observational