



Category 6: Culture, Training & Leadership

MANDATORY

6.2 The practice's new-hire orientation process must demonstrate inclusion of Fear Free definitions and goals.

Equipment and Supplies

May include but are not limited to:

- New hire orientation tools and documents
- CE log

Examples and Compliance Paths

New hire orientation program developed

- Includes Fear Free core concepts and key messages
- Includes Fear Free talking points
- Includes Fear Free definitions and goals

Scoring

Review of new-hire orientation program

Review of CE log