



Category 4: Facilities

OPTIONAL

4.3 Separate species waiting area

Hospital must provide **at least one (1)** of the following to attain the 80 points.

- Separate waiting areas for dogs and cats
- Visual blocks in waiting area between species
- Separate entries for dogs and cats

Equipment and Supplies

May include but is not limited to:

- Furniture or other visual screens

Examples and Compliance Paths

- Separate waiting areas for dogs and cats. Separate waiting is ideal for dogs and cats to reduce anxiety for each species. This may be achieved with a wall or with a partial divider.
- Visual blocks in waiting areas between species. For hospitals that cannot physically separate dogs and cats, a visual block may be erected between dog and cat areas of the waiting area. This may be achieved with furniture or screens. Visual block should extend above the eye level of all patients to be effective.
- Separate entries for dogs and cats. This is the most extreme of the species separation; dogs and cats are separated right at the front door. This is ideal for dogs and cats but may not be an ideal solution for all types of practices.

Scoring

Observational