



Category 2: Client Education

OPTIONAL

2.4 The practice will provide client education as it pertains to sourcing and engaging additional services.

Equipment and Supplies

May include but are not limited to handouts on the following topics:

- Private or Group Behavior Training (DACVB, CAAB)
- Training classes (group or private)
- Grooming
- Boarding, pet sitting and dog walking
- Daycare
- End of Life (hospice, mobile vet services)

Examples and Compliance Paths

- Develop handouts on the various additional services
- Review recommendations to ensure they follow Fear Free methods
- Develop list of behaviorists who meet Fear Free criteria (list can be found on fearfreepets.com.)
- AVSAB Position Statements on:
 - o Puppy Socialization
 - o Punishment
 - o Dominance
 - o How to Choose a Trainer

Scoring

Practice will earn **10 points** per additional service information supplied, up to a **maximum of 60 points**:

- Private or Group Behavior Training (DACVB, CAAB)
- Training classes (group or private)
- Grooming
- Boarding, pet sitting, and dog walking
- Daycare
- End of Life (hospice, mobile vet services)