



## **Category 1: Physical and Emotional**

### **MANDATORY**

**1.4 Any animal that is observed to be experiencing mental suffering or distress must be assessed and appropriately treated without delay.**

- While in the care of the practice, the animal's body language is continually monitored, and practice team members adjust as needed to prevent and alleviate FAS.
- Treatment options include but are not limited to calming techniques, pheromones, supplements, and medications to reduce or eliminate mental suffering or distress
- The Emotional Medical Record is updated to show cause of incident, intervention and results of intervention

Example:

- A persistently vocalizing animal is:
  - Moved to an area of the practice that is quieter and has less traffic flow
  - Provided with pheromone treated bedding
  - Provided with nutraceuticals or sedatives
  - Provided with additional physical and/or mental stimulation
    - Toys/play
    - Food puzzle
    - Access to outside