



Category 7: Patient Observation

OPTIONAL

7.7 Client Education on Travel from Practice to Home & Home Care

Resources include but are not limited to:

- Resources in Client Education Optional Standards section
- Fear Free Happy Homes: How to Manage a Fear Free Return Home
- Fear Free Certification Course Module 2

OPTIONAL

7.8 Patient Discharge

- Discharging a patient in the exam room will help manage his/her FAS and help manage the reception area.
- When discharging in-patients, it may be helpful to complete the discharge (instruction, invoice) before reuniting the pet with the owner.

OPTIONAL

7.9 Clients are made aware of Fear Free tools and techniques.

Resources include but are not limited to:

- Module 8 Talking Points
- Webinar: Communicating Fear Free to Pet Owners: Why it matters