



Category 4: Facilities

MANDATORY

4.3 Practice provides at least two (2) of the following:

Note: Not all options for this standard are featured here.

Outdoor exam space for dogs

Hardin Valley Animal Hospital - Knoxville, TN	Country Oaks Pet Hospital - Sacramento, CA
	 <p data-bbox="1084 1052 1430 1079">Our zen garden with a water fountain</p>

Platform for cat carriers in reception area and/or exam rooms

VCA Central Kitsap Animal Hospital - Silverdale, WA	
	



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Nonslip flooring in patient care areas (exam, treatment, radiology, etc.)

- Nonslip flooring should provide a coefficient of friction (COF) of 0.5 or greater.
- Ensure that the flooring maintains at least this level when wet or dry.
- Increasing static COF to 0.6 or greater may be helpful for pets as this creates a higher traction surface.
- Flooring manufacturers' representatives can assist with providing this information. The following floor types work well to achieve this standard:
 - **Safety sheet vinyl floors.** Many of these achieve a COF of a 0.8 or greater when wet.
 - **Safety versions of luxury vinyl plank and tile.** This product is not as useful for medical areas because it is not seamless, but it can be used in offices, reception, and exam rooms.
 - **Rubber flooring.** This can be specified as a recycled granular product or a smooth, sealed product. The latter is better in medical areas.
 - **Other types of harder flooring products such as tile and epoxy,** but these must be carefully controlled in collaboration with the product manufacturers to provide a true nonslip surface.

Design options for Considerate Approach and Gentle Control

Loyal Companions - St. Charles, IL





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North Shore Veterinary Hospital - Duluth, MN



Outdoor views from exam rooms for cats

Applebrook Animal Hospital - Ooltewah, TN

