



Category 4: Facilities

OPTIONAL

4.10 Steps are taken and SOPs are in place to improve the olfactory experience.

Note: Not all options for this standard are featured here.

Team members that have contact with patients and/or pets have a change of clothes at the practice

- Review Fear Free Certification Program Module 5, slide 1.21

SOP: Spot Cleaning of Housing

- Patients benefit from being around their own odors.
- Spot cleaning of animal housing is preferred unless the enclosure has become too soiled for this to be reasonable.
- E.G.: <https://www.aspcapro.org/resource/video-how-spot-clean-cat-kennels>

SOP: Prevention of Nose Blindness

- Prevent “nose blindness” in patients by using effective but gentle cleaning chemicals.
- Harsh or caustic chemicals can be hard on patients as well as staff members in the veterinary hospital.
- For one means of compliance, use an accelerated hydrogen peroxide (AHP) cleaner and disinfectant formulated for veterinary use. When used as directed, AHP is effective against pathogens while being gentler for pets, people, and the environment. AHP helps remove biofilms that create lingering odors.