



Category 2: Client Education

OPTIONAL

2.3 The practice provides Fear Free compliant client education.

- Client education may be provided via physical handout or digitally.
 - Digital format is acceptable if a specific weblink or file (e.g. PDF) is provided to the client.
 - It is highly recommended that if a weblink is provided, the client is emailed or texted said link so he/she does not have to type it into his/her web browser.
 - Verbal communication of “it’s on our website” or “Google xyz” is not enough to meet this standard.
- ALL team members must be able to locate all material.

Examples include but are not limited to:

Canine Socialization

- <https://fearfreehappyhomes.com/socialize-new-dog-puppy/>
- That Dog Geek – Beacon Dog Training:
https://www.youtube.com/channel/UC_mAuMGvtqi2LfeyTWUHcJA
- FF Canine Bingo
- “5 Secrets to a Well-Adjusted New Puppy” by Kathryn Primm, DVM
- AVSAB Position Statement on socialization
- https://www.whole-dog-journal.com/issues/20_5/features/Puppy-Socialization-Guide_21638-1.html

Feline Socialization

- <https://fearfreehappyhomes.com/how-to-set-your-kitten-up-for-success/>
- <https://fearfreehappyhomes.com/teach-kittens-gentle-play-yes-you-can/>
- <https://fearfreehappyhomes.com/emotional-rescue-how-play-meets-needs-of-young-cats/>
- “5 Secrets to a Well-Adjusted New Kitten” by Kathryn Primm, DVM (DVM 360)
- <https://www.americanveterinarian.com/news/the-educated-client-kitten-socialization-made-easy/>

Puppy and/or Adult New Dog Housetraining

- <https://fearfreehappyhomes.com/housetraining-problem-solving/>
- <https://fearfreehappyhomes.com/housetrain-new-dog-puppy-10-tips/>
- <https://fearfreehappyhomes.com/9-tips-to-housetrain-your-puppy-or-adult-dog/>

Litter Box Training and Care

- <https://fearfreehappyhomes.com/cat-litter-science-why-to-let-your-cat-choose/>
- <https://indoorpet.osu.edu/cats/basicneeds/litter-boxes>
- <https://catfriendly.com/cat-care-at-home/litter-box/>



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Feline Scratching

- <https://fearfreehappyhomes.com/scratch-that/>
- <https://fearfreehappyhomes.com/clawful-behavior/>
- <https://fearfreehappyhomes.com/an-introduction-to-feliscratch/>
- <https://catfriendly.com/cat-care-at-home/living-clawed-cat/>
- “It’s natural for cats to scratch” AAFP client handout
- <https://indoorpet.osu.edu/cats/basicneeds/scratching>

Meeting the Environmental Needs of Indoor Cats

- <https://fearfreehappyhomes.com/to-make-cats-happy-offer-choices-enrichment/>
- <https://fearfreehappyhomes.com/beat-feline-boredom-with-3-fun-cat-games/>
- <https://indoorpet.osu.edu/cats/basic-indoor-cat-needs>
- <https://catfriendly.com/cat-care-at-home/what-your-cat-needs-to-feel-secure/>
- ‘Your Cat’s Environmental Needs’ AAFP Client Handout
- <https://catfriendly.com/cat-care-at-home/indoor-vs-outdoor/>
- <https://fearfreehappyhomes.com/zoom-zoom-agility-training-gets-cats-off-the-couch/>
- <https://fearfreehappyhomes.com/exercise-cat-feed-time/>
- <https://fearfreehappyhomes.com/5-games-puzzles-keep-cats-mentally-physically-challenged-2/>
- <https://fearfreehappyhomes.com/enrich-cats-life-art-connecting-cat/>
- <https://fearfreehappyhomes.com/emotional-rescue-how-play-meets-needs-of-young-cats/>
- <https://fearfreehappyhomes.com/five-cat-toys-you-can-make-in-less-than-five-minutes/>
- <https://fearfreehappyhomes.com/cat-enrichment-products-top-5/>
- <https://fearfreehappyhomes.com/low-cats-need-way-physical-space/>
- <https://fearfreehappyhomes.com/catio-life/>

Canine Crate Training AND Feline Carrier Acclimation Training AND Feline Carrier Acclimation Training

- <https://fearfreehappyhomes.com/welcome-home-crate-train-new-dog-puppy/>
- <https://fearfreehappyhomes.com/setting-routines-schedules-new-dog-puppy/>
- <https://positively.com/dog-behavior/puppy-knowledge/puppy-housetraining/crate-training/>
- Karen Pryor Academy’s Positive Crate Training Guide
- <https://fearfreehappyhomes.com/cat-carrier-follies-help-cats-learn-love-carriers/>
- <https://fearfreehappyhomes.com/cat-carrier-follies-help-cats-learn-love-carriers/>



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- http://catalystcouncil.org/resources/health_welfare/cat_carrier_video/
- Cat Carrier Training with Dr. Jacqui Neilson
 - https://www.youtube.com/watch?feature=player_embedded&v=V5a19du2BjA
 - https://www.youtube.com/watch?feature=player_embedded&v=b6Bz6K6HqXg
- <https://catfriendly.com/be-a-cat-friendly-caregiver/cat-carriers/>
- <https://catfriendly.com/be-a-cat-friendly-caregiver/cat-carrier-mistakes-avoid/>
- Getting Your Cat in the Carrier for Your Next Vet Exam Feliway® Client Information Series (by Ceva)

How to Select a Trainer AND Training Resources

- <https://www.dacvb.org/page/dogs>
- AVSAB Position Statement: How to Choose a Trainer
- Team Education in Animal Behavior: <https://www.teamanimalbehavior.com/online-courses/>
- Lori Nanan: Fetching Canine Education + Solutions: <https://lorinanan.com/all-courses/>
- Kristi Benson Dog Training: <http://www.kristibenson.com/online-courses/>
- <https://positively.com/dog-training/myths-truths/>
- Dog Training by Kikopup - <https://www.youtube.com/user/kikopup>
- The Family Dog: <https://www.thefamilydog.com/>
- Dr. Ian Dunbar: <https://www.dunbaracademy.com/>

Training Resources - Books:

- Puppy Start Right: Foundation Training for the Companion Dog
By Debbie Martin RVT, VTS (Behavior), CODT-KA, KPA-CTP, and Kenneth M. Martin, DVM, DACVB
- Perfect Puppy in Seven Days: How to Start Your Puppy Off Right
by Sophia Yin, DVM, MS
- Decoding Your Dog: Explaining Common Dog Behaviors and How to Prevent or Change Unwanted Ones
by Debra Horwitz, DVM, DACVB, John Ciribassi, DVM, DACVB, and Steve Dale, CABC
- The Other End of the Leash
by Patricia McConnell, PhD
- From Fearful to Fear Free: A Positive Program to Free Your Dog from Anxiety, Fears, and Phobias
Drs. Marty Becker, DVM, Lisa Radosta, DVM DACVB, Dr. Wailani Sung, PhD, DVM, DACVB and Mikkel Becker, KPA, CTP, CBCC-KA, CDBC, CPDT-KA, CTC



Category 2: Client Education

Muzzle Training

- Fear Free Happy Homes: Keep Calm and Muzzle On
- <https://muzzleupproject.com/muzzle-training/>
- <https://www.maddiesfund.org/basket-muzzle-training.htm>
- Dog Training by Kikopup: <https://www.youtube.com/watch?v=KJTucFnmAbw>
- <https://bestfriends.org/resources/muzzle-training-dog-training-plan>

Nail Trims & Grooming

- <https://fearfreehappyhomes.com/nail-anatomy-101-keep-trims-safe-not-scary/>
- <https://fearfreehappyhomes.com/how-to-trim-puppy-nails-without-a-fuss/>
- <https://fearfreehappyhomes.com/8-steps-fear-free-nail-trims-cat/>
- <https://www.youtube.com/watch?v=gAzup4LwIVo>
- Video series:
 - Part 1 https://www.youtube.com/watch?time_continue=1&v=8vo2jtVXBsc
 - Part 2 https://www.youtube.com/watch?time_continue=6&v=08qcMc1GqrM
 - Part 3 https://www.youtube.com/watch?time_continue=2&v=-2Pab8L1ZWE
- Donna Hill: <https://www.youtube.com/watch?v=6JTKrJ2sVGo>
- Please note: The following is NOT considered an acceptable option for CLIENT EDUCATION:
 - https://drsophiayin.com/videos/entry/training_a_dog_to_enjoy_toenail_trims/
 - While this video may be useful to a veterinary professional, it is highly unlikely an owner will have the skill needed to handle a dog (or cat) with this high a level of FAS.
- <https://fearfreehappyhomes.com/make-brushing-a-pleasurable-experience-one-cats-story/>
- <https://fearfreehappyhomes.com/taming-the-longhairs-locks-2/>
- <https://fearfreehappyhomes.com/brush-longhaired-dog/>
- <https://fearfreehappyhomes.com/12-tips-caring-senior-dogs-coat/>

Ear Care (cleaning, medicating)

- <https://fearfreehappyhomes.com/stop-ear-fear-help-pets-stay-calm-ear-care/>
- All Pets Education & Training:
<https://www.youtube.com/watch?v=dAIVo4aXVYg&list=PLniRZehYiNIHOBEDnrNt-8drNyJ0xpH0c&index=2&t=0s>
- <http://veterinarymedicine.dvm360.com/fear-free-veterinary-training-tip-feline-ear-cleaning>
(Mikkel Becker)



Category 2: Client Education

Chronic Health

Why do these meet this standard? They address the fact that pain control and sedation are part of the treatment, both of which help prevent & alleviate FAS

- <http://veterinarybusiness.dvm360.com/client-handout-what-do-about-miserable-itch>
- http://files.dvm360.com/alfresco_images/DVM360//2015/12/11/13e2172b-6ac5-4c5e-af64-36ccbdc942fd/miserable_itch-AJF.pdf
- http://www.dvm360.com/sites/default/files/images/pdfs-for-alfresco-articles/Hot_spot_handout.pdf

Senior and/or Geriatric Patient Care

- <https://fearfreehappyhomes.com/category/explore/senior-pets/>
- <https://fearfreehappyhomes.com/helping-your-senior-cat-2/>
- <https://dogdementia.com/enrichment-toys-for-senior-dogs/>
- <https://catfriendly.com/cat-care-at-home/senior-care/>

Palliative/Hospice Care and/or Euthanasia

- <https://fearfreehappyhomes.com/hospice-care-what-to-know-about-quality-of-life/>
- <https://fearfreehappyhomes.com/hospice-helps-dogs-and-humans-cope-with-end-of-life/>
- <https://fearfreehappyhomes.com/feline-hospice-offers-a-fearfree-path-to-a-lifes-end/>
- <https://veterinarypartner.vin.com/default.aspx?pid=19239&id=4951966>
- <http://pet-loss.net/>
- <http://petloss.com/>