



Category 1: Physical and Emotional

MANDATORY

1.4 Any animal that is observed to be experiencing mental suffering or distress must be assessed and appropriately treated in an urgent and timely manner.

- Treatment options include calming techniques, pheromones, supplements, and medication to reduce or eliminate mental suffering or distress.
- Medical record is updated to show cause of incident, intervention, and results of intervention.
- Example:
 - A hospitalized or boarded pet that is persistently vocalizing may be moved to an area of the practice that is quieter and has less traffic flow.
 - Provide pheromone-treated bedding.
 - Provide nutraceuticals or sedatives to alleviate FAS.